

CLJ ADVISORY

COI GROUP TRAINING

CREATING A CULTURE OF COI RELATIONSHIPS WITHIN YOUR OFFICE TEAM

OVERVIEW

The *COI Group Training* is for managers of financial advisors to create a culture of referral-based relationships with CPAs, attorneys, and other COIs, among their teams. COI partnerships encourage true holistic planning and ultimately increase production within an organization.

WHAT YOUR ADVISORS WILL LEARN

- The importance of building a COI network
- The dynamics of the COI-advisor relationship
- How to identify and communicate their value to COIs
- The language and strategies to build professional trust
- An effective process to meet with more COIs
- How to build a COI network and get consistent referrals

WHAT YOUR ADVISORS GET

ONLINE COURSE - 24/7 access to the 90-minute *COI Referral Training* online learning portal

LIVE TRAINING SESSIONS - Up to five group training sessions that get your advisors building COI partnerships

ADVISOR RESOURCES - Access to online advisor community where ideas, stories, and experiences are shared

"This program has been so beneficial for me!" - **Spencer Luecke, LPL - La Salle, IL**

"Chris- another great session- I am determined to make this work. You are a strong motivator and I hang on every thought and idea you pass out. My mindset has completely changed to find a way to serve my client well with a COI." - **Dave, Senior Vice President, Wells Fargo Advisors - Portsmouth, NH**

"This course is important for students to begin understanding the business of financial planning. Despite anything they learn in the classroom, it is only through a disciplined business approach that they can grow their networks." - **Martin Seay, PhD - 2020 FPA President & Department Head of Personal Financial Planning at Kansas State University**

"Got my first referral from an estate attorney!" The course trainings showed me how to deepen an existing relationship with an estate attorney. We always talked about referring clients, but I wasn't conveying the value I could bring to the table. The course helped me do just that and the result was the first in what should be a long line of quality introductions." - **Michael Guthrie, Northwestern Mutual - Boston, MA**

"It is an excellent course." - **Business Development Director, Morgan Stanley Graystone Consulting, - Norwell, MA**

"I liked your program. I have had success using your strategies... Keep up the great work!" - **Vice President, Wells Fargo Advisors - New York, NY**

"Chris, you really hit the mark. Keep it going." - **Leonard Lawrence, Apogee Financial Partners - Jacksonville, FL**

IMPLEMENTATION

1. ONLINE COURSE

Advisors get an exclusive access code to enroll in the 90-minute *COI Referral Training* course and complete the online content. This is a foundation to the live sessions.

2. LIVE TRAINING SESSIONS*

WEEK 1 - UNDERSTANDING THE REFERRAL RELATIONSHIP

In week 1, advisors gain a deeper understanding of the benefits, barriers, and the dynamics of developing COI partnerships. (Activity: *Develop your Value Proposition*)

WEEK 2 - ESTABLISHING A PARTNERSHIP

In week 2, advisors learn: (1) How to identify the right COI, (2) The types of COI partnerships and (3) How to begin the process to develop a large network of COIs. (Activity: *Develop script to prepare your clients*)

WEEK 3 - DEVELOPING YOUR PROCESS

In week 3, advisors learn the next step of the process on how to set up a COI meeting. (Activity: *Setup COI meeting*)

WEEK 4 - FURTHERING THE RELATIONSHIP

In week 4, advisors learn how to develop professional trust and develop relationships with COIs they know. (Activity: *Asking effective questions in a meeting with a COI*)

WEEK 5 - REVIEW AND NEXT STEPS

In this final session we quickly review the training and reinforce the process to create their COI network. (Activity: *Fast-paced role play*)

*Each session is approximately 1 hour in duration

*"The course certainly aligns with perhaps the single best strategy for attracting high net worth clients." - **Managing Director, Wells Fargo Advisors - Boston, MA***

*"The course reinvigorated our approach to establishing relationships with COI's. We always understood the importance of these referral resources but the course gave a fresh perspective on how to expand on these affiliations. I highly recommend this course for anyone that is dedicated to building their wealth management practice." - **Senior Vice President, CFP® - UBS Financial Services, New York, NY***

*"My main takeaways were the Value Proposition and (understanding) the COIs perspective. Good course." - **Amy Berk, MBA, CRPC®, CLTC®, Ameriprise - Denver, CO***

*"The training was phenomenal! It helped me realize what I wasn't doing to capture this market." - **Tamara Haskins, CPA, MS, New York Life, - Bethesda, MD***

*"Great course!" - **Marc-Alexandre Barbe, Planisource Inc. - Montreal, QC***

*"Just want to thank CLJ University for the awesome course! It helped me set a team-oriented atmosphere between my clients and their tax and legal professionals." - **Jonathan Brown - Independent Financial Partners - San Jose, CA***

*"Thank you for that insightful meeting. Your knowledge is invaluable!" - **Francisco Borrego, New York Life - Tampa, FL***